

2008 Non Student Complaints Log

8-3-07	08-NS101	Fleur De Lis Institute	Multiple allegations	5-22-2008 Hearing; License revoked.
1-24-08	08-NS102	Anthem/High Tech	Accreditation/ACCST	10-23-08 Dismissed
1-24-08	08-NS103	Cortiva Institute	ACCET- Fin. Concerns	8-28-9 Dismissed
2-5-08	08-NS104	Reahard & Associates, Inc.	Not Licensed	3-27-08 Dismissed
3-29-08	08-NS105	Tucson College	Multiple allegations from Pima A.G. investigation	7-24-08 Order of Probation (1 year) and Consent Agreement 12-21-09 vacated order on probation, complied with all requirements.

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8-15-08	09-NS001	Asian Institute	Client alleged injury during massage	9-25-08 CC dismissed no violations
12-9-08	09-NS002	Grand Canyon University	False Advertising	3-26-09 CC issued Letter of Concern regarding recruitment
3-31-09	09-NS003	National Personal Training Institute	Advertising Discounts	6-25-09 CC issued a Letter of Concern re: advertising
6-25-09	09-NS004	Arizona Refrigeration Institute	Operating without a license	6-25-09 Issued a C&D

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10-1-09	10-NS001	Vocational Career Institute	Board Complaint	False and Misleading advertisement. The practice of recruiting students through the placement of help wanted ads is contrary to Board Statutes.	10-22-09 Complaint Committee issued a Letter of Concern
09-29-09	10-NS002	National Personal Training Institute	Board Complaint	Non-compliance - Advertising on Craigslist under jobs.	12-21-09 State Board cited 1 Violation: R4-39-340 (D) and assessed a \$1000.00 Civil Penalty. NPTI entered into Consent Agreement
12-21-09	10-NS003	Asian Institute of Medical Studies	Board Complaint	ACAOM placed on Show Cause concerns w/ financial stability of institution	10-28-10 Board dismissed complaint as ACAOM continued accreditation
12-21-09	10-NS004	Cortiva Institute	Board Complaint	Placement does not meet ACCET requirements	4-22-2010 State Board determined no violations and dismissed the complaint
1-10-2010	10-NS005	Brookline College	D.L.	Management Capabilities, School using outdated books	3-25-10 Complaint Committee found no violations and dismissed the complaint
1-19-2010	10-NS006	Cortiva Institute	B.W.	Grading	3-25-10 Complaint Committee found no violations and dismissed the complaint
2-25-10	10-NS007	Vocational Career Institute.	Board Complaint	ACCET denied initial accreditation (operational weaknesses, financial stability)	8-26-2010 State Board issued a Letter of Concern

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10-4-2010	11-NS001	Computer Learning Center	State Board	Fraud allegations with WIA	4-28-11 Complaint Committee dismissed the complaint without prejudice. School did not respond to the allegations and decided to voluntarily close
10-6-2010	11-NS002	Training 2YOU	State Board	Tuition Charges inconsistent	2-14-11 Complaint Committee dismissed found no violations and dismissed the complaint
10-22-2010	11-NS003	NPTI	SETS	Use of certification thru parent company.	12-14-10 Complaint Committee postponed action and requested further investigations
1-1-2011	11-NS004	Dunlap Stone	C.K.	Plagiarism; Management inability to pay on time, IIEI Certification	8-25-11 State Board issued a Letter of Concern & Ordered a Civil Penalty of \$1,000
5-24-2011	11-NS005	GCU	SOCMAR	Financial Aid	6-27-11 Complaint Committee found no violations and dismissed the complaint
5-18-211	11-NS006	Dunlap Stone	Anonymous	Multiple allegations	9-22-11 Complaint Committee found no violations and in part found no jurisdiction for IIEI certifications and dismissed the complaint
5-18-2011	11-NS007	Dunlap Stone	J.P.	Advertising of the CBG/IIEI/DSU programs and certifications/certifications tests are misleading and contains willful misrepresentations; IIEI Certifications are used to entice students to enroll in DSU programs; the CBG and IIEI cortication/courses are not independently governed from DSU; Unprofessional or dishonorable conduct by the Licensee and its employees	

5-21-2011	11-NS008	Altrain Dental	State Board	Advertising	6-23-11 Complaint Committee found no violations and dismissed the complaint
5-24-2011	11-NS009	Phoenix Computer Academy	State Board	Claims of 100% Job Placement	9-22-11 Complaint Committee found no violations and dismissed the complaint
5-25-2011	11-NS010	Techskills	Anonymous	Lack of Instructors	6-23-11 Complaint Committee requested the school to enter into a consent agreement to include a \$1,000.00 civil penalty and issued Letter of Concern
6-3-2011	11-NS011	AZ School of Acupuncture & Oriental Med.	Student and Instructor	Lack of management Capabilities	6-23-11 Staff to monitor and refer to the Complaint Committee at its December 2011 meeting if the issues are corrected

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9-22-2011	12-NS5001	Tucson College	J.L.	Placement rates	9-22-11 Complaint Committee found no violations and dismissed the complaint
9-22-2011	12-NS5002	Dunlap Stone University	V.S.	Proctoring of professional exams, stating certification programs are accredited, false and misleading advertising, management capability (racial remarks & personal use of corporate finances)	12-13-11 Complaint Committee found no violations and dismissed the complaint and IIBI certifications are not under the jurisdiction of the Board
9-22-2011	12-NS003	Arizona Automotive Institute	State Board	Against parent company ATI: TWC issued "Notice of Intent to Revoke"/ACCSC issued Show Cause (misreporting of employment rates) , DOE placed on HCM2 Cash Monitoring,	9-22-11 CC opened complaint requiring monitoring 1-26-12 Board & licensee agreed to Letter of Understanding for reporting requirements and quarterly reporting
9-27-2011	12-NS504	Fortis College	B.W.	Program concerns, testing concerns, Externship delays	12-13-11 Complaint Committee found no violations and dismissed the complaint
9-28-2011	12-NS505	The Refrigeration School	G.M.	Previous instructor stated there was harassment and termination issues	12-13-11 Complaint Committee found no violations and dismissed the complaint
12-15-2011	12-NS506	Collins College / SBC/ Le Cordon Bleu School of Culinary Arts	State Board	11-14-11 and 12-13-11 ACICS issued a Show Cause Directive for CEC school for improper practices related to reporting graduate placement rates	12-13-11 Complaint Committee opened complaint 1-26-12 Board & Licensee agree to Letter of Understanding for reporting requirements
12-15-2011	12-NS507	Dunlap Stone University	J.P.	Academic Fraud, grade changing, falsification of student records, improper access to student records and other wrongdoing	